# Agent Communication Languages: Past, Present and Future

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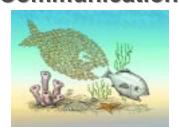
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# **Tutorial Objectives**

- Present the general requirements of agent communication languages
- Sketch their conceptual and theoretical underpinnings
- Describe some current languages and their realizations in software implementations
- FIPA standardization efforts
- Review several agent-based projects which are using some of the ACL components discussed
- Discuss trends and future directions

# Introduction to Agents & Agent Communication



### Agents: A system-building paradigm Information Distributed Retrieval Systems AI & Cognitive Science Mobile code agen Machine Database & Learning Knowledge base Technology structured programming agents objects 1974 1998 1982

# So, what's a software agent?

- No consensus yet, but several key properties are important to this emerging paradigm. Agents are:
  - -Autonomous, taking the initiative as appropriate
  - Goal-directed, maintaining an agenda of goals which it pursues until accomplished or believed impossible.
  - -Taskable: one agent can delegate rights/actions to another.
  - -Situated in an environment (computational and/or physical) which it is aware of and reacts to.
  - Cooperative with other agents (software or human) to accomplish its tasks.
  - Communicative with other or software)
  - Adaptive, modifying beliefs behavior based on experience



# Software Agent Characteristics Cooperation Autonomy Note: these characteristics are not independent and, in general, support one another. Alter Hyacinth Nwana, 1996 another.

# **Agent Architectures**

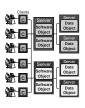
People are using several architectures for agent-based information systems.

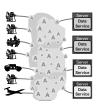
- Mediated architectures
- Multi-agent systems
- Markets and swarms



### **Mediated Architectures**

- Agents generalize the client-server architecture which has dominated the Internet since its beginning
- · Wiederhold introduced the notion of a "mediated architecture" for information systems





# **Multi-agent Systems**

- Some research focuses on developing sophisticated individual agents with advanced capabilities.
- Other research is focused on multi-agent systems (MAS) with an emphasis on
  - agent-to-agent communication
  - cooperation and collaboration
  - -team and coalition formation
  - -information sharing among the team
  - joint beliefs, goals and plans

# Agent markets and swarms

- Yet another architectural view is the decentralized market or swarm.
- Key idea -- the parallel, autonomous actions of a large collection of individual agents results in emergent behavior of the collective.
- The market view usually assumes rational agents whereas the swarm view, associated with artificial life, does not.

# **Agent Characteristic: Mobility?**



A mobile agent is an executing program that migrates from machine to machine in a heterogeneous network under its own control.

- Examples: programs in Telescript, Agent-Tcl, Voyager, etc. and, to a limited degree, Java Applets.
- · Note -- this definition implies some agent attributes, e.g. autonomy, persistence, ...
- Mobile agents offer some very interesting advantages as well as some disadvantages.
- This is an important technology for distributed systems but is largely orthogonal to other "agent" issues.

# **Agent Characteristic:** Intelligence?



Q: What makes an agent an "intelligent agent"?

A: The size of the price tag.

More seriously...

- The paradigm covers agents of varying degrees of intelligence
- Intelligent agents will tend to
  - know and apply more sophisticated domain knowledge

  - recognizing underlying goals and intentions
     react to unexpected situations in a robust manner
     better NLP skills

Much of what we will be saying applies to agents of little or no intelligence.

# Some key ideas

- Software agents offer a new paradigm for very large scale distributed heterogeneous applications.
- The paradigm focuses on the interactions of autonomous, cooperating processes which can adapt to humans and other agents.
- Mobility is an orthogonal characteristic which many, but not all, consider central.
- Intelligence is always a desirable characteristic but is not required by the paradigm.
- The paradigm is still forming.

# Why is communication important?

- Most, but not all, would agree that communication is a requirement for cooperation.
- Societies can do things that no individual (agent) can.
- Diversity introduces heterogeneity.
- Autonomy encourages disregard for other agents' internal structure.
- Communicating agents need only care about understanding a "common language".

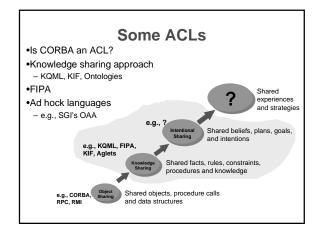
### What is communication?

- Communication almost always means "communication in a common language"
- "Language" does not include natural languages only.
- Understanding a "common language" means:
  - understanding of its vocabulary, i.e., understanding of the meaning of its tokens
  - knowing how to effectively use the vocabulary to perform tasks, achieve goals, effect one's environment, etc.
- For software agents, an Agent Communication Language (ACL) is primarily concerned with the vocabulary

# Agent Communication Languages: Useful Concepts

# **Agent Communication**

- Agent-to-agent communication is key to realizing the potential of the agent paradigm, just as the development of human language was key to the development of human intelligence and societies.
- Agents use an Agent Communication Language or ACL to communication information and knowledge.
- Genesereth (CACM, 1992) defined a software agent as any system which uses an ACL to exchange information.



# To communicate is to manipulate a "common language"

- Effective agent communication involves two aspects:
  - possessing the understanding of a "common language", as humans do for various domains and tasks
  - using the common language in order to achieve tasks and goals, and to effect an agent's environment
- The understanding of the meaning of the tokens of a language is the substrate for any form of communication.
- Understanding the tokens alone, does not mean ability to communicate; the use of (any) language is driven by a purpose.

# Agent Communication, at the technical level

- Messages are transported using some lower-level transport protocol (SMTP,TCP/IP, HTTP, IIOP, etc.)
- An Agent Communication Language (ACL) defines the types of messages (and their meaning) that agents may exchange.
- Over time, agents engage in "conversations." Such interaction protocols (negotiation, auction, etc.), defines task-oriented, shared sequences of messages.
- Some higher-level conceptualization of an agent's goals and strategies drives the agent's communicative (and non-communicative) behavior.

# **What Comes Next**

- · Conceptual and theoretical foundations I
  - The layered nature of communication, services, mobility issues, Speech Act Theory, BDI
- Conceptual and theoretical foundations II
   Knowledge Representation and Ontology Issues
- The Knowledge Sharing Effort
- KIF, KQML, Ontolingua
- The Foundation for Intelligent Physical Agents
- FIPA ACL, FIPA Agent Platform
- Semantic accounts for ACLs
- Alternative approaches and languages
- · APIs, Systems and Applications
- Trends and future directions
- Conclusions

# Conceptual and Theoretical Foundations I

# Historical Note: Knowledge Sharing Effort

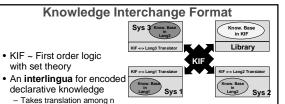
- Initiated by DARPA circa 1990
- Sponsored by DARPA, NSF, AFOSR, etc.
- Participation by dozens of researchers in academia and industry.
- Developing techniques, methodologies and software tools for *knowledge sharing* and *knowledge reuse*.
- Sharing and reuse can occur at *design*, *implementation* or *execution* time.

# **Knowledge Sharing Effort**

- Knowledge sharing requires a communication which requires a common language
- We can divide a language into syntax, semantics, and pragmatics
- Some existing components that can be used independently or together:
- $-\,\textbf{KIF}\,\text{-}\,\text{knowledge Interchange Format }(\textit{syntax})$
- Ontolingua a language for defining sharable ontologies (semantics)
- KQML a high-level interaction language (pragmatics)

Propositional

Propositional attitudes



- systems from O(n²) to O(n)

   Common language for reusable knowledge
  - Implementation independent semantics
  - Highly expressive can represent knowledge in typical application KBs.
  - Translatable into and out of typical application languages
  - Human readable good for publishing reference models and ontologies.
- Current specification at http://logic.stanford.edu/

# Common Semantics Shared Ontologies and Ontolingua

- Ontology: A common vocabulary and agreed upon meanings to describe a subject domain.
- Ontolingua is a language for building, publishing, and sharing ontologies.
  - A web-based interface to a browser/editor server.
  - Ontologies can be automatically translated into other content languages, including KIF, LOOM, Prolog, etc.
  - The language includes primitives for combining ontologies.

# **Common Pragmatics**

## Knowledge Query and Manipulation Language

- KQML is a high-level, message-oriented, communication language and protocol for information exchange independent of content syntax and ontology.
- · KQML is also independent of
  - transport mechanism, e.g., tcp/ip, email, corba, IIOP
  - High level protocols, e.g., Contract Net, Auctions, ...
- Each KQML message represents a single speech act (e.g., ask, tell, achieve, ...) with an associated semantics and protocol.
- KQML includes primitive message types of particular interest to building interesting agent architectures (e.g., for mediators, sharing intentions, etc.)

# **Common High-level Protocols**

- There is also a need for communication agents to agree on the agent-level protocols they will use.
- The protocol is often conveyed via an extra parameter on a message
- (ask :from Alice :to Bob ... :protocol auction42 ...)
- Common protocols:
  - Contract net
  - Various auction protocols
- Name registration
- These protocols are often defined in terms of constraints on possible conversations and can be expressed as
  - Grammars (e.g., DFAs, ATNs, ...)
- Petri networks
- Conversation plans
- Rules or axioms

# Common Service Infrastructure

- Many agent systems assume a common set of services such as:
  - Agent Name Sever
  - Broker or Facilitator
  - Communication visualizer
- Certificate server
- These are often tied rather closely to an ACL since a given service is implemented to speak a single ACL
- Moreover, some of the services (e.g., name registration) may be logically ACL-dependent
  - e.g., Some ACLs don't have a notion of an agent's name and others have elaborate systems of naming

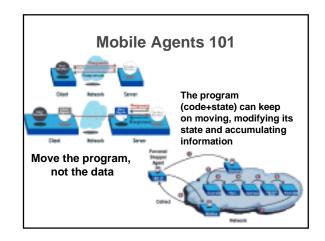
# **Mobility**

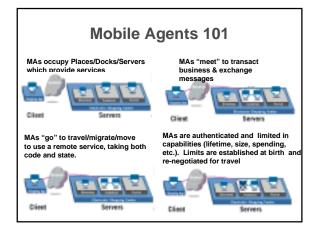
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- control.
   Examples: programs in Telescript, Agent-Tcl, Voyager, etc. and, to a limited degree, Java Applets.
- Note -- this definition implies some agent attributes, e.g. autonomy, persistence, ...
- Mobile agents offer some very interesting advantages as well as some disadvantages.
- This is an important technology for distributed systems but is largely orthogonal to other "agent" issues.





# **Mobile Agents 101**

- Note that a mobile agent is code + state
- MA servers need to provide a set of standard services like
  - -execution (of course)
  - -directories of other MA servers to go to
  - -naming services for agents
  - access to to other agents, messaging services
  - -access to OS resources
  - -etc.

# Seven good reasons for using Mobile agents

- They reduce network load
- After Danny Lange, 1998
- They overcome network latency
- They encapsulate protocols
- They execute asynchronously and autonomously
- They adapt dynamically
- They are naturally heterogeneous
- They are robust and fault tolerant

# Four bad reasons to use MAs

- Security issues
- More on this later
- · Monitoring and control
  - How to we control host of autonomous mobile agents
- Efficiency
- Programs are often much bigger than data
- Newness of paradigm
  - Still evolving
  - Lack of standards
- Lack of tools
- Lack of experience

# Speech Act Theory and BDI Theories

# The intentional level, BDI theories, speech acts and ACLs: How do they all fit together?

- ACL have message types that are usually modeled after speech acts
- Speech acts may be understood in terms of an intentional-level description of an agent
- An intentional description makes references to beliefs, desires, intentions and other modalities
- BDI frameworks have the power to describe an agents' behavior, including communicative behavior

# The intentional stance

- · Agents have "propositional attitudes"
- Propositional attitudes are three-part relationship between
  - an agent,
  - a content-bearing proposition (e.g., "it is raining"), and
  - -a finite set of propositional attitudes an agent might have with respect to the proposition (e.g., believing, asserting, fearing, wondering, hoping, etc.)
- <a, fear, raining(t<sub>now</sub>) >

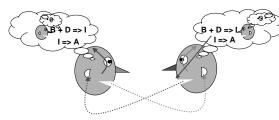
# On ascribing mental qualities to machines

- The issue is not whether a system is really intentional but whether we can coherently view it as such (Daniel Dennett)
- Ascribing mental qualities to machines (John McCarthy):
  - legitimacy: the ascription expresses the same information about a machine that it expresses about a person
  - usefulness: the ascription helps us understand the structure of the machine, its past or future behavior, or how to repair it or improve it.

# BDI Agents, Theories and Architectures

- BDI architectures describe the internal state of an agent by the mental states of beliefs, goals and intentions
- BDI theories provide a conceptual model of the knowledge, goals, and commitments of an agent
- BDI agents have some (implicit or explicit) representations of the corresponding attitudes

### **BDI Model and Communication**



- Communication is a means to (1) reveal to others what our BDI state is and (2) attempt to effect the BDI state of others.
- Note the recursion: an agent has beliefs about the world, beliefs about other agents, beliefs about the beliefs of other agents, beliefs about the beliefs another agent has about it, ...

## Criticism of BDI theories

- The necessity of having all three modalities is questioned from both ends:
  - -too few
  - -too many
- System builders question their relevance in
  - -multi-modal BDI logics do not have complete axiomatizations
  - -they are not efficiently computable
- There is a gap between theory and practice

# Speech Act Theory

### High level framework to account for human communication

Language as Action (Austin)

- · Speakers do not just utter true or false sentences
- Speakers perform speech acts: requests, suggestions, promises, threats,
- · Every utterance is a speech act

# Speech Act Theory (continued)

Example: "Shut the door!"

### locution

physical utterance with context and reference, i.e., who is the speaker and the hearer, which door etc.

the act of conveying intentions, i.e., speaker wants the hearer to close the door

# perlocutions

actions that occur as a result of the illocution, i.e., hearer closes the door

# Conceptual and Theoretical Foundations II

# Representation and Reasoning

- · Intelligent agents need to be able to represent and reason about many things, including:
  - models of other agents (human or artificial) beliefs, desires, intentions, perceptions, plans, etc.
  - task, task structures, plans, etc.
- meta-data about documents and collections of documents
- In general, they will need to communicate the same range of knowledge.
- A variety of content languages have been used with ACLs, including KIF, SL, Loom, Prolog, CLIPS, SQL, ...
- There is a special interest in content languages that can serve as a neutral, but expressive, interlingua for a wide range of systems.
- · We'll look at KIF in a bit more detail.

## **KR Language Components**

### A logical formalism

- -Syntax for well formed formulae (wffs)
- -Vocabulary of logical symbols (e.g., and, or, not, =>, ...)
- -Interpretation semantics for the logical symbols, e.g., "(=> A B)" is true if and only if B is true or A is false.

### •An ontology

- -Vocabulary of non-logical symbols (relations,functions,constants) -Definitions of non-primitive symbols, e.g.
- (<=> (Bachelor ?x) (AND (Man ?x) (Unmarried ?x)))

  -Axioms restricting the interpretations of primitive symbols, e.g.
- (=> (Person ?x) (Gender (Mother ?x) Female))

### •A proof theory

-Specification of the reasoning steps that are logically sound, e.g. From "(=> S1 S2)" and "S1", conclude "S2"

### Classical Definitions Are Not Enough

- · Definitions provide equivalent expressions
  - $-\;\mathsf{R}(\mathsf{x})\equiv\Phi(\mathsf{x})$
- E.g., bachelor(x)  $\equiv$  man(x)  $\Lambda$  ~married(x)
- · Defined symbols can be eliminated by replacement
- KB is then expressed in terms of undefined symbols
- Undefined symbols are given "meaning" by axioms
  - E.g.,  $\sim$ [on(x,y)  $\Lambda$  on(y,x)]
- · Thus, ontologies must have both definitions and

### **O-O Languages Too Restrictive**

- Frames, object schema, description logics are popular KR languages used for ontologies
- They support definitional axioms of the form:

 $- R(x) \Rightarrow ... \land P(x) \land ...$ 

{subclass}

 $- R(x) \Rightarrow ... \land [S(x,y) \Rightarrow P(y)] \land ...$ 

{value class}

 $- R(x) \Rightarrow ... \land \exists y S(x,y) \land ...$ 

{value cardinality}

- They don't support
  - N-ary relations and functions
  - Standard properties of relations and functions E.g., transitive, symmetric
  - Partial sufficient conditions
  - ... E.g.,  $x>0 \Rightarrow R(x)$

# **Knowledge Interchange Format**

Know. Base in KIF

Library

- KIF ~ First order logic with set theory
- An **interlingua** for encoded declarative knowledge
  - Takes translation among n systems from O(n²) to O(n)
- Common language for reusable knowledge
  - Implementation independent semantics
  - Highly expressive can represent knowledge in typical application KBs.
  - Translatable into and out of typical application languages
  - Human readable good for publishing reference models and
- Current specification at http://logic.stanford.edu/

### Other alternatives

- OKBC (see ontologies)
- Java objects (see AgentBuilder)
- SL (see FIPA)
- Constraints
- Database tuples
- ..your favorite representation language here..

# **Ontologies**

# **Common Semantics Shared Ontologies and Ontolingua**

Ontology: A common vocabulary and agreed upon meanings to describe a subject domain.

On\*tol"o\*gy (?), n. [Gr. the things which exist (pl.neut. of , , being, p.pr. of to be) + -logy: cf.F. ontologie.]

That department of the science of metaphysics which investigates and explains the nature and essential properties and relations of all beings, as such, or the principles and causes of being.

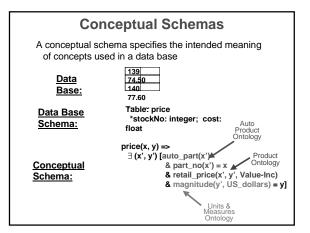
(G & C. Merriam Co., 1913, edited by Noah Porter

This is not a profoundly new idea ...

- -Vocabulary specification
- -Domain theory
  -Conceptual schema (for a data base)
- -Class-subclass taxonomy
- -Object schema

# Importance of ontologies in communication

- An example of the importance of ontologies in communication is the fate of NASA's Mars Climate Orbiter
- It crashed into Mars on September 23, 1999
- JPL used metric units in their program controlling the thrusters and Lockheed-Martin used imperial units.
- Instead of establishing an orbit at an altitude of 140km, it did so at 60km, causing it to burn up in the Martian atmosphere.

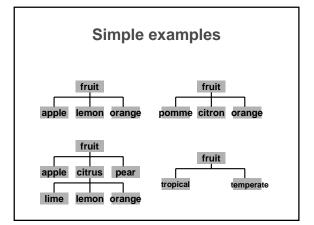


# Implicit vs. Explicit Ontologies

- Systems which communicate and work together must share an ontology.
- The shared ontology can be implicit or explicit.
- Implicit ontology are typically represented only by procedures
- Explicit ontologies are (ideally) given a declarative representation in a well defined knowledge representation language.

# Conceptualizations, Vocabularies and Axiomitization

- Three important aspects to explicit ontologies
  - Conceptualization involves the underlying model of the domain in terms of objects, attributes and relations.
  - Vocabulary involves assigning symbols or terms to refer to those objects, attributes and relations.
  - Axiomitization involves encoding rules and constraints which capture significant aspects of the domain model.
- Two ontologies may
  - be based on different conceptualizations
  - be based on the same conceptualization but use different vocabularies
  - differ in how much they attempt to axiomitize the ontologies



# Ontologies vs. KBs

Ontologies are distinguished from KBs not by their form, but by the role they play in representing knowledge

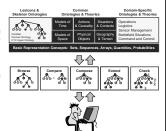
- Consensus models for a domain
- Emphasis on properties that hold in all situations
- Emphasis on classes rather than instances
- Intended to support multiple tasks and methods
- Don't change during problem solving and are suited for "compiling" into tools
- Need to satisfy a community of use
  - Emphasis on collaborative development
  - Emphasis on translation to multiple logical formalisms
- Useful for education

# **Ontology Library and Editing Tools**

### Ontolingua is a

language for building, publishing, and sharing ontologies.

- •A web-based interface to Shared a browser/editor server atLibrary http://ontolingua.stanford.e du/ and mirror sites.
- Ontologies can be translated into a number of cols content languages, including KIF, LOOM, Prolog, CLIPS, etc.
- •Chimera is a tool for merging existing ontologies



# **Big Ontologies**

- There are several large, general ontologies that are freely available.
- · Some examples are:
  - Cyc Original general purpose ontology
  - WordNet a large, on-line lexical reference system
  - World Fact Book -- 5Meg of KIF sentences!
  - UMLS NLM's Unified Medical Language System
- See

http://www.cs.utexas.edu/users/mfkb/related.html for more

# **Ontology Conclusions**

- Shared ontologies are essential for agent communication and knowledge sharing
- Ontology tools and standards are important
  - Ontolingua and OKBC are good examples
- XML and RDF may be a next step
  Some large general ontologies are available
- Cyc, WFB, WordNet, ...
- For more information...
  - http://www.kr.org/top describes projects addressing major ontology construction issues
  - Ontology mailing list: send mail to majordomo@cs.umbc.edu with "info ontology" in message body for information.
  - ANSI Ad Hoc Group on Ontology Standards: http://WWW-KSL.Stanford.EDU/onto-std/

# Knowledge Sharing Effort (KSE)

# Knowledge Interchange Format (KIF)

# KIF Syntax and Semantics

- Extended version of first order predicate logic
- Simple list-based linear ASCII syntax, e.g., (forall ?x (=> (P ?x) (Q ?x)))
   (exisits ?person (mother mary ?person))
   (=> (apple ?x) (red ?x))
   (<<= (father ?x ?y) (and (child ?x ?y) (male ?x))</li>
- Model-theoretic semantics
- KIF includes an axiomatic specification of large function and relation vocabulary and a vocabulary for numbers, sets, and lists

# Implications and Rules

- KIF distinguishes between implications and rules.
- Implication (e.g., (=> (p ?x) (q ?x)) is a connective
- Rules are directed (forward or backward)
   (=>> (p ?x) (q ?x)) vs. (<< = (q ?x) (p ?x))</li>
- Rules involve derivation. E.g., from (<= (status-known ?x) (citizen ?x))</li>
   (<= (status-known ?x) (not (citizen ?x)))</li>
- we infer (status-known Joe) only if one of (citizen Joe) or (not (citizen Joe)) can be inferred.

# **Functions and Relations**

Functions and relations are sets of lists in the universe of discourse

(= r (setofall (listof n1 ... nk ) ( r n1 ... nk )))

- They can be arguments to other functions & relations E.g., (transitive R), (inverse R1 R2), (one-one F), (range F)
- The can be "applied" to arguments (holds ?r 1 2)

(value ?f 1 2)

(<=> (transitive ?r)

(=> (and (holds ?r ?x ?y) (holds ?r ?y ?z)) (holds ?r ?x ?z))))

# Big KIF and Little KIF

- That KIF is highly expressive language is a desirable feature; but there are disadvantages.
  - complicates job of building fully conforming systems.
  - resulting systems tend to be "heavyweight"
- KIF has "conformance categories" representing dimensions of conformance and specifying alternatives within that dimension.
- A "conformance profile" is a selection of alternatives from each conformance category.
- System builders decide upon and adhere to a conformance profile sensible for their applications.

### KIF vs ANSI KIF

- KIF is the object of an ANSI Ad Hoc standardization group (X3T2)
- ANSI KIF is somewhat different from previous specs
  - -No non-monotonic rules
  - –Allow for possible (future) higher-order extensions
  - Defines a standard infix format for presenting KIF

# **KIF Software**

- Several KIF-based reasoners in LISP are available from Stanford (e.g., EPILOG).
- IBM's ABE (Agent Building Environment) & RAISE reasoning engine use KIF as their external language.
- Stanford's Ontolingua uses KIF as its internal language.
- Translators (partial) exist for a number of other KR languages, including LOOM, Classic, CLIPS, Prolog,...
- Parsers for KIF exist which take KIF strings into C++ or Java objects.

# **KIF Summary**

- KIF is the only widely used interlingua for KB systems
  - KIF is the focus of an ANSI standardization effort
- See KIF spec at <a href="http://logic.stanford.edu/">http://www.cs.umbc.edu/kif</a> for more information.
- Its future outside the Al-related community is unclear
  - It may not be acceptable to a wider community because its too logic-oriented or not object-oriented or  $\dots$
- Then again, it's expressive power may win the day!
- Defining a mapping of KIF to XML might make it more acceptable.

# Knowledge Query and Manipulation Language (KQML)

# **KQML**

### Knowledge Query and Manipulation Language

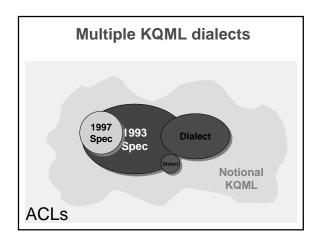
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  - Independent of the ontology assumed by the content.
- KQML includes primitive message types of particular interest to building interesting agent architectures (e.g., for mediators, sharing intentions, etc.)

# **KQML** Specifications

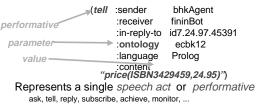
- There are two KQML specification documents:
  - Specification of the KQML Agent-Communication Language plus example agent policies and architectures, The DARPA Knowledge Sharing Initiative, External Interfaces Working Group, 1993. http://www.cs.umbc.edu/papers/kqml93.pdf
  - A Proposal for a new KQML Specification, Yannis Labrou and Tim Finin, TR CS-97-03, Feb. 1997, Computer Science and Electrical Engineering Department, University of Maryland Baltimore County, Baltimore, MD 21250.

http://www.cs.umbc.edu/kqml/papers/kqml97.pdf

- There are also many dialects and "extended" versions of KQML plus lots of important concepts not addressed in either specification document (e.g., security).
- We'll mostly focus on the 1997 document plus other ideas used in practice.



# A KQML Message



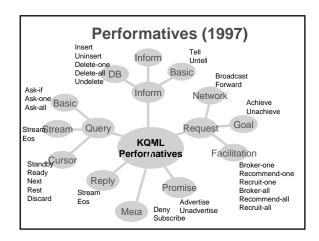
with an associated semantics and protocol

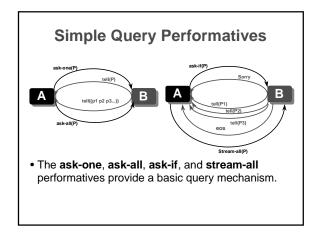
tell( i,j,  $B_i\phi$ ) = fp[ $B_iB_i\phi \land \neg B_i$ (  $B_if_iB_i\phi \lor Uif_iB_i\phi$ )]  $\land$  re[ $B_iB_i\phi$ ] ...

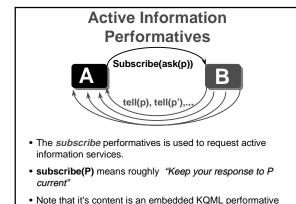
and a list of attribute/value pairs :content, :language, :from, :in-reply-to

# **KQML** Syntax

- KQML was originally defined as a language with a particular linear syntax which is based on Lisp.
- Alternate syntaxes have been used, e.g., based on SMTP, MIME, HTTP, etc.)
  - There are proposals for a meta-syntax that can support different syntactic dialects.
- KQML has also been mapped onto objects and passed from agent to agent as objects (e.g., if in the same memory space) or serialized objects.
- · KQML is not about syntax.







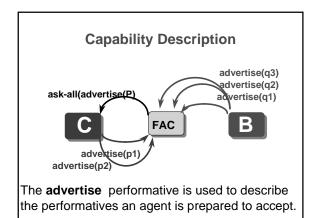
and thus it's :language is KQML

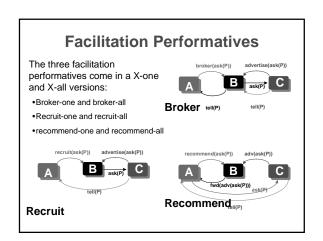
# **Facilitation Services**

Facilitators are a class of agents who

- · traffic in meta-knowledge about other agents.
- provide communication services such as:

   message forwarding and broadcasting
   resource discovery
   matchmaking
   content-based routing
   meta-knowledge queries
- Performatives of special interest to facilitators are
  - advertise, broker, recruit, recommend, forward, broadcast, etc.
- Brokers are generally considered to focus on matchmaking
- Facilitators can be intelligent or not
  - Intelligent facilitators use domain knowledge in matching services needs and offers.





# **Agent Names**

- System for mapping agents into names is important in most ACLs
- KQML assumes that names are local
  - A can register with B under the name Alice
  - A can register with C under the name Albert
- Doesn't preclude the use of a central *Agent Name Server*, an architecture used by most systems
- What gets registered under a name? Contact information like:

name(albert, tcpip, [cujo.cs.umbc.edu,8080]).
Name(albert,smtp,[agenta@agents.umbc.edu)
name(albert,http,[www.agents.umbc.edu:8090/kqml/albert])

### **KQML Semantics**

- "KQML doesn't have a good semantic description"
- This was true for the first few years of its use, but has not been true since 1994.
- Yannis Labrou defined a semantics in
  - Yannis Labrou and Tim Finin, A semantics approach for KQML -- a general purpose communication language for software agents, Third International Conference on Information and Knowledge Management (CIKM'94), Nov. 1994.
  - Yannis Labrou, Semantics for an Agent Communication Language, Ph.D. Thesis, UMBC, 1996.
  - Yannis Labrou and Tim Finin, Semantics and Conversations for an Agent Communication Language, in "Readings in Agents", Michael Huhns and Munindar Singh (editors.), Morgan Kaufmann, 1997. (reprint of IJCAI-97 paper).
- Other approaches to defining the semantics have been partially explored (more on this later).

# **KQML APIs and System Interfaces**

- There have been dozens of APIs written for KQML
- · Written in and for different languages
  - Lisp, Scheme, Prolog, C/C++, Java, CLIPS, Smalltalk, Tcl, Perl, ...
- And interfacing to may different systems
  - Loom, Cyc, SIMS (Information Integration), SIPE (Planning),
     Various Databases
- More recent is the appearance of KQML-speaking "agent shells", offering more than just an API.
- · More on these later



# For More Information



- Mailing lists
  - -kqml@cs.umbc.edu
  - -send email to majordomo@cs.umbc.edu with body text "info kgml" for more information
- Information server
  - -http://www.cs.umbc.edu/kgml/
- Specification documents
  - -1993: http://www.cs.umbc.edu/kqml/kqml93.pdf
  - -1996: http://www.cs.umbc.edu/kqml/kqml97.pdf

# **Ontolingua**

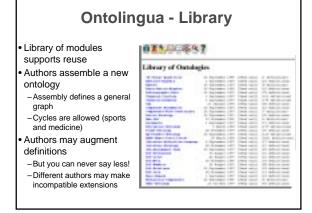
# Ontolingua - Language

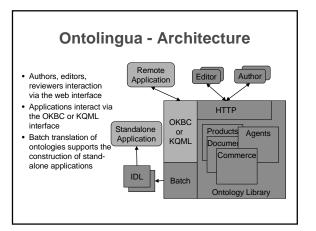
- Ontolingua allows full KIF
  - 1st order logic with relation constants in domain of discourse
- Extremely expressive
- Too much for most users
- Too much for most systems!
   Ontolingua provides an object-
- oriented projection
   Statements within the o-o
- sublanguage easy to make

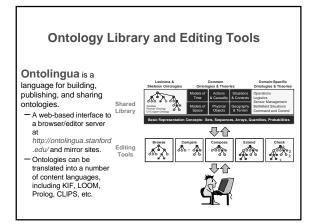
   But any statement is allowed
- Ontolingua separates representation from presentation
- Class Characterization Oscillanouspe

   Industry (September 1997)

   Indus







# Ontolingua - Usage

- Ontolingua is (one of) the most widely used knowledge development environments
  - Available since 1/94 at http://ontolingua.stanford.edu
  - Over 4500 total users, 1200 current users, 300 active users
  - Over 4,200,000 user commands executed
- Recently averaging over 7000 commands per day
- Over 800 ontologies stored on the KSL server
- Mirror sites in Spain, Netherlands, UMBC, and corporate sites
- Applications include
  - Enterprise modeling, electronic commerce, engineering, ribosomal structure modeling, workflow modeling, molecular biology, cross-disciplinary design and simulation, drug interactions, medical vocabularies, software design reuse, standards development



# What is FIPA



- The Foundation for Intelligent Physical Agents (FIPA) is a non-profit association.
- FIPA's purpose is to promote the success of emerging agent-based applications, services and equipment.
- FIPA's goal is pursued by making available in a timely manner, internationally agreed specifications that maximise interoperability across agent-based applications, services and equipment.
- http://www.fipa.org/

## Who is FIPA

- FIPA operates through the open international collaboration of member organisations, which are companies and universities active in the agent field.
- Companies: Alcatel, Boeing, British Telecom, Deutsche Telekom, France Telecom, Fujitsu, Hitatchi, HP, IBM, Fujitsu, Hewlett Packard, IBM, Intel, Lucent, NEC, NHK, NTT, Nortel, Siemens, SUN, Telia, Toshiba, etc.
- Universities and Research Institutes: GMD, EPFL, Imperial, IRST, etc.
- Government Agencies: DARPA

### FIPA's Work Model

- FIPA's work is built around annual rounds of FIPA specification
- FIPA97 laid the groundwork and focused on
  - Agent management (common components, agent lifecycle)
  - Agent communication (message format, semantics, interaction
  - Agent/Software interaction
- FIPA98 extended fipa97, dealing with
  - Human-agent interaction
  - Agent mobility
  - Agent security
- Ontology services FIPA 99 is work in progress

  - TC1: Agent Management
- TC2: Agent Communication Language
- TC3: Agent/Software Interaction
- TC4-TC7: Specification of Applications

# The **FIPA ACL**

# **TC2: Agent Communication** Language

- Called FIPA ACL
- · Based on speech acts
- Messages are actions (communicative actions or CAs)
- Communicative acts are described in both a narrative form and a formal semantics based on modal logic
- · Syntax is similar to KQML
- · Specification provides a normative description of highlevel interaction protocols (aka conversations)

# **Agent-Standardization - FIPA Cooperation between Agents**

### CAs for Information Exchange

- proposition or reference as content
- Basic CAs:
  - inform
  - auery-ref
  - not-understood
- · Advanced CAs:
  - inform-if, inform-ref
  - confirm, disconfirm
  - subscribe

# **Agent-Standardization - FIPA Cooperation between Agents**

## CAs for task delegation

- · action-description as content
- · Basic CAs:
  - -request
  - -agree
  - -refuse
  - -failure
- not-understood
- Advanced CAs:
  - request-when, request-whenever
  - cancel

# Agent-Standardization - FIPA Cooperation between Agents

### **CAs for Negotiation**

- action-description and proposition as content
- Initiating CA
  - cfp
- Negotiating CA
  - propose
- Closing CAs
  - accept-proposal
  - reject-proposal

# Agent-Standardization - FIPA Cooperation between Agents

### Example

(request

:sender (:name user\_agent@bond.mchp.siemens.de:3410)

:receiver (:name hilton\_hotel@tcp://hilton.com:5001)

:ontology fipa-pta

:language SL :protocol fipa-request

:content

(action hilton\_hotel@tcp://hilton.com:5001

(book-hotel (:arrival 04/07/1999) (:departure 12/07/1999)

(:Inic

FIPA 99: other possibilities to define content!

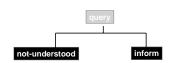
# Agent-Standardization - FIPA Cooperation between Agents

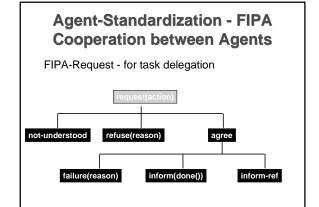
# **FIPA Cooperation**

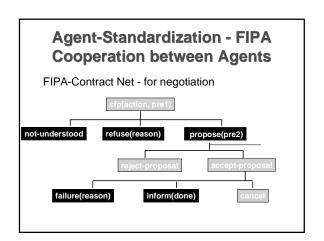
- CAs have their own formal semantics
  - difficult to implement
  - need not be implemented agent must behave according to semantics
- Interaction protocols define structured conversations
  - -based on CAs
- -basis for dialogues between agents
- -basic set of pre-defined IPs
- own IPs can be defined

# Agent-Standardization - FIPA Cooperation between Agents

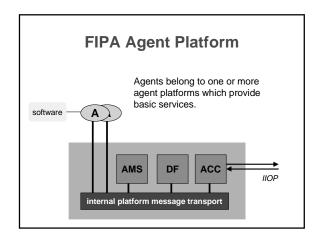
FIPA-Query (simplified - for information exchange)

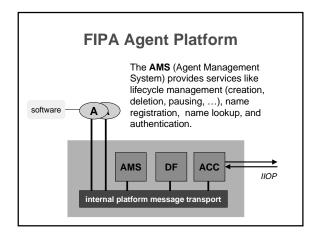


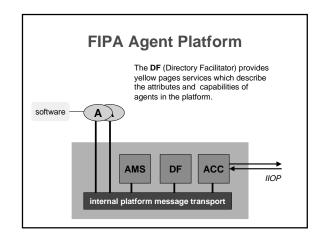


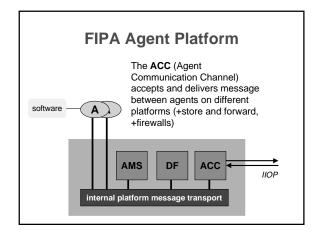


# The FIPA Agent Platform









# FIPA Platform Implementations • Several platforms have been implemented - Zeus (BT) - Mecca (Siemens) - Spawar - JADE (Cselt) - Nortel - Comtec and interoperability has been demonstrated.

# **FIPA Applications**

There are several large, ongoing projects which are using FIPA technology

- Personal Assistant -- meeting planning and scheduling
- Personal travel assistance -- travel planning and scheduling
- A/V entertainment and broadcasting
- Network management and provisioning -- establishing multimedia connections in a VPN
- Nomatic computing -- agents in a wireless network
- FIPA is funding a company to implement an open demonstration in the personal assistant domain

# ACL Semantics

# **Outline**

- Cohen & Levesque
  - -Theory of Rational Agency
  - -Cohen & Levesque on ACL Semantics
- KQML Semantics (Labrou)
- FIPA ACL Semantics
- Comparing ACL semantics approaches
   & Comments

# Cohen & Levesque

# Rational Agency

# The Cohen & Levesque Approach

- Most attempts for semantics for ACL descend from the work of Cohen & Levesque (C&L)
- Intention = Choice + Commitment
- Integration of Agent Theory and Semantics of Communication Primitives
- A (partial) theory of rational agency
- Possible-worlds semantics

## **Commitments and Intentions**

- Internal Commitment:
  - $-(P-GOAL \times p q) =$ 
    - (1) (BEL x ¬p) ∧
    - (2) (GOAL x (LATER p)) ^
    - (3) [KNOW x (PRIOR [(BEL x p)  $\lor$  (BEL x  $\neg$ p)  $\lor$  (BEL x  $\neg$ q)]  $\neg$  [GOAL x (LATER p)] )]

- "(1) agent x believes p is currently false
- (2) chooses that it be true later
- (3) and x knows that before abandoning that choice, he must either believe it is true, or that it will never be true, or that some q (an escape clause) is false"

### The p of P-GOAL

### Intention

What has just happened, i.e next and a did happen

- (INTEND x a q) =
- (P-GOAL x [DONE x (BEL x (HAPPENS a))?;a] q)
  - x has the persistent goal of reaching a state at which it believes that a will happen, after which (state) a does happen
- · Intending is a special kind of commitment
- The agent is committed to arriving at a state in which he is about to do the intended action next
- · Thus an agent cannot be committed to doing something accidentally or unknowingly
- "I intend for the sun to rise tomorrow" vs "I intend to get an "A" in this course"

# Thoughts on C &L Intention

- Just because an agent intends p, it does not mean that the agent will even attempt to achieve p
  - remember the "escape clause" in the P-GOAL definition a "pessimistic" agent might drop all its goal because "the sky is blue" or for any other reason
- The definition of intention does not guarantee a causal relationship between the agent's action and "an action occurring"
  - the agent is only required to reach a state that the agent believes that will lead to "the action a occurring"

# C& L on ACL **Semantics**

# ACLs a la Cohen & Levesque

- C&L object to the use of "performative" to describe KQML's communication primitives
- · Communicative acts (CAs) are attempts to communicate
- C&L build on their earlier work on rational agency to define CAs as attempts that involve two (or more) rational agents (teams)
- Interesting work that focuses on defining rational agents and describing team formation.

### Semantics for INFORM

The "honest effort"

- {INFORM speaker listener e p} =
  - (ATTEMPT speaker listener e

(know listener p)

fBMB listener speaker

(P-GOAL speaker (KNOW listener (KNOW speaker

• An INFORM is defined as an attempt in which to make an "honest effort", the speaker is committed to making public that he is committed to the listener's knowing that he (the speaker) knows p.

# KQML Semantics

# Which Agent States? (Labrou 1996)

- Preconditions indicate the necessary state for an agent in order to send a performative and for the receiver to accept it and successfully process it.
- Postconditions describe the states of both interlocutors after the successful utterance of a performative (by the sender) and after the receipt and processing (but before a counter utterance) of a message (by the receiver).
- Preconditions indicate what can be assumed to be the state of the interlocutors involved in an exchange.
   Similarly, the postconditions are taken to describe the states of the interlocutors assuming the successful performance of the communication primitive

### Semantics for TELL

### TELL(A,B,X)

- A states to B that A believes X to be true (for A).
- bel(A,X)
- Pre(B): intend(B,know(B,S))
   Post(A): know(A,know(B,bel(A,X)))
- Post(B): know(B,bel(A,X))
   Completion: know(B,bel(A,X))
- The completion condition and postconditions hold unless a SORRY or ERROR suggests B's inability to properly acknowledge the TELL.

# Semantics for the proactive-TELL

### proactive-TELL(A,B,X)

- A states to B that A believes the content to be true.
- bel(A,X)
- Pre(A): bel(A,X)Pre(B): NONE
- Post(A): know(A,know(B,bel(A,X)))
- $Post(B): \ know(B,bel(A,X))$
- Completion: know(B,bel(A,X))
- The postconditions and completion condition hold unless a SORRY or ERROR suggests B's inability to properly acknowledge the TELL.

# FIPA ACL Semantics

# TC2: Agent Communication Language

- Called FIPA ACL
- Based on speech acts
- Messages are actions (communicative actions or CAs)
- Communicative acts are described in both a narrative form and a formal semantics based on modal logic
- Syntax is similar to KQML
- Specification provides a *normative* description of high-level interaction protocols (aka conversations)

## **Outline of FIPA ACL Semantics**

- A primitive's meaning is defined in terms of FPs and REs
- The Feasibility Preconditions of a CA define the conditions that ought to be true before an agent may plan to execute the CA
- The Rational Effect is the effect that an agent hopes to bring about by performing an action (but with no guarantee that the effect will be achieved)
- The FPs and the REs involve agents state descriptions that are given in SL

# **Semantic Language (SL)**

- SL is the formal language used to define the semantics of FIPA ACL
- In SL, logical propositions are expressed in a logic of mental attitudes and actions
- The logical framework is a first order modal language with identity (similar to Cohen & Levesque)
- SL provides formalizations for three primitive mental attitudes: Belief, Uncertainty and Choice (or Goal); Intention is defined as a Persistent Goal
- SL can express propositions, objects and actions

# An example of FIPA ACL semantics (inform)

<i, inform( j,  $\phi$  )> FP:  $B_i \phi \land \neg B_i$ (  $Bif_j \phi \lor Uif_j \phi$ ) RE:  $B_i \phi$ 

Agent i informs agent j that (it is true that) it is raining today:

(inform

:sender i :receiver j

:content "weather(today,raining)"

:language Prolog :ontology weather42)

# Another example of FIPA ACL semantics (request)

<i, request( j, a )>

FP: FP(a) [i\j]  $\wedge$  B<sub>i</sub> Agent( j, a )  $\wedge \neg$ B<sub>i</sub> I<sub>i</sub> Done(a)

RE: Done(a)

Agent i requests j to open a file:

request :sender i

:receiver j

:content "open \"db.txt\" for input"

:language vb)

# Evaluation of ACLs and Semantic Approaches

# Different ACLs: different semantic approaches

- Different approaches to the semantics of an ACL
  - -KQML semantics (Labrou 1996)
  - -FIPA ACL (FIPA ACL specification)
  - ACL semantics (Cohen & Levesque)
- KQML's semantics (Labrou 1996)
- Comparison between KQML and FIPA ACL (primarily based on their semantics)
- Cohen & Levesque points on ACLs
- Why not KQML+KIF for an ACL?

# Comparison of KQML tell and FIPA ACL inform

- The difference is only observable in the semantics
- Syntactically the two messages are almost identical
- Both languages make the same basic assumption of non-commitment to a content language (in this performative)
- · Semantically they differ at two levels:
  - different ways to describe the primitive, i.e., pre-, post-, completion conditions for KQML, FPs and REs for FIPA ACI
  - different language to describe the propositional (mental) attitudes, e.g., KQML's bel is not the same as FIPA ACL B operator

# How close can a FIPA ACL primitive get to KQML tell?

< i, KQML-like-tell( j, B $_{i}$  $\varphi$  )>
FP: B $_{i}$ B $_{i}$  $\varphi$   $\land$   $\neg$  B $_{i}$ ( Bif $_{j}$ B $_{i}$  $\varphi$   $\lor$  Uif $_{j}$ B $_{i}$  $\varphi$  )
RE: B $_{i}$ B $_{i}$  $\varphi$ 

which can be generated by replacing  $\phi$  by  $B_i \phi$  in the definition of inform:

<i, inform( j,  $\phi$  )> FP:  $B_i \phi \land \neg B_i ( Bif_j \phi \lor Uif_j \phi )$ RE:  $B_i \phi$ 

# How do KQML and FIPA ACL differ?

- Different semantics; mapping of KQML performatives to FIPA primitives and vice versa is a futile exercise.
- Different treatment of the "administration primitives"; in FIPA ACL register, unregister, etc., are treated as requests for action with reserved (natural language) meaning
- No "facilitation primitives", e.g., broker, recommend, recruit, etc., in FIPA ACL
- Reserved content language: a very murky issue ...

# Does FIPA ACL require a reserved content language?

- The answer is subject to interpretation, but a fair answer would be that YES it does, in some cases
- A distinction has to be drawn between how a message looks (syntax) and what it means (semantics).
- Some FIPA messages (e.g., request) use SL as their content language.
- An agent that observes such messages have to "understand" some SL; how much depends on the particular message

## Which ACL should I use?

- Programmers do not care about semantics and their details.
- As long as the agent does not implement modalities (belief, intention, etc.) the semantic differences are irrelevant to the developer.
- The similar syntax guarantees that a developer will not have to alter the code that receives, parses and sends messages.
- The code that processes the primitives should change depending on whether the code observes the proper semantics.

# Really ... which one is better?

- FIPA ACL is more powerful with composing new primitives.
- The power stems from the power of the SL language as a content language to describe agents' states.
- KQML's weakness is its religious noncommitment to a content language.
- Both have shortcomings; there are features that developers would like to see in an ACL.

# **Shortcomings of Current ACLs**

- Intentional level description: which mental attitudes, what definitions?
- Problems with mental attitudes: from theory to practice
- Can all desirable communication primitives be modeled after speech acts? Should they?
- Flexible description of agents' capabilities and advertising of such capabilities.
- How can we test an agent's compliance with the ACL?
- · Ease of extending an ACL

# Alternative approaches and languages

## Alternatives to ACLs

- There are many alternatives to using ACLs for communicating and sharing information.
- From oldest to newest...
  - Natural language (Espanol)
  - Database languages (SQL, ...)
  - Domain dependant (EDI, ...)
  - Distributed object systems (CORBA, ...)
  - OKBC
- Service languages (e-speak, BizTalk, ...)
- Web languages (XML, RDF, DAML)
- One size won't fit all, so we need to appreciate the strengths and weaknesses.
- We will also see mixing, matching and morphing

### NL as an ACL



- Natural languages are the preferred ACL for human agents
- And have strongly influenced the theoretical framework of ACLs for artificial agents
- Some artificial agents accept and interpret NL utterances from humans and also use artificial ACLs to talk to other artificial agents. ("Mr. Data, make it so")
- Some researchers predict a future in which NL utterances will be used as the ultimate ACL for all agents, human and software.

# **Database Languages**

- The database field has developed techniques for sharing information in a distributed environment.
- In fact, it has pioneered the theory and practice of critical concepts like:
  - concurrency control
  - transactions
  - replication
  - security and access control
  - common query languages (e.g., SQL, OQL)
- common APIs (e.g., ODBC, JDBC)

some of which the agents world has mostly ignored to

# **Domain Dependant Languages**

- There have always been specialized languages, protocols, architectures and systems developed for sharing particular knowledge, e.g.:
  - Electronic Data Interchange (EDI) -- designed for sharing well defined business documents (PO, RFQ, ...)
  - Z39.50 -- designed to allow an IR client application to talk to an IR backend server.
  - Napster: designed for sharing MP3 files

# Domain Dependant Languages Example -- EDI

- EDI involves the application to application exchange of electronic data in support of standard business transactions across enterprise boundaries in such a way that no human interpretation or processing is required.
- Two standards were developed in the 80's: X12 in the US and EDIFACT in the EU.
- These are designed to exchange such business documents as purchase orders, requests for quotations, etc. and their constituent parts.
- Oriented toward integration with legacy systems
- Now being reengineered for XML
- Not very general, expressive, flexible, or extensible

# **Distributed Objects**

- Approaches to sharing objects in a distributed system have been evolving over the past 15 years.
- CORBA
- Distributed Computing Environment (DCE) developed by the Open Group in the early 90's
- Java
  - RMI
  - Enterprise Java Beans (EJB)
  - Jin
- OLE/COM/DCOM/ActiveX (Microsoft)
- SOAP

# Distributed Objects -- Typical Components

- A distributed object is an object that can be accessed remotely. An object is typically considered to encapsulate data and behavior.
- Remote procedure/method call
- Interface definition language by which one can specify an object or class's signature, I.e. its methods and the number and types of their arguments.
- ORB (Object request broker)
- Other standard services -- e.g., naming, timing, security, persistence, etc.

# **CORBA ORB**

- Defined by the OMG (Object Management Group) http://omg.org/
- See the CRRBA FAQ for more information http://www.aurora-tech.com/corba-faq/ The ORB is the heart of a CRBA system and mediates communication between clients and servers.
- Inter-orb communication is less standard.
- One can access remote objects by name, or by interface or by capability.
- This last feature is provided by the CORBA trader service

### Java

- Virtually all of what CORBA provides is also available in Java via a combination of
  - Java RMI
  - Java RMI servers
  - Beans and enterprise beans
  - Jini
  - Java event servers
  - etc.
- Focusing on a single language has strong advantages and disadvantages.

# Java Beans and EJBs

- http://java.sun.com/beans/
- JavaBeans components, or Beans, are reusable soft JAVA components that can be manipulated visually in a builder tool.
- •Typical unifying features that distinguish a Bean are:
- Introspection: enables a builder tool to analyze how a Bean works
- Customization: enables a developer to use an app builder tool to customize the appearance and behavior of a Bean
- Events: enables Beans to communicate and connect together
- Properties: enable developers to customize and program with Beans
- Persistence: enables developers to customize Beans in an app builder, and then retrieve those Beans, with customized features intact, for future use
- Enterprise JavaBeans (EJBs) extends the JavaBeans component model to handle the needs of transactional business applications.



# Jini

- him ferfamiliage
- Jini provides simple mechanisms which enable devices to plug together to form an impromptu community
- Each device provides services that other devices in the community may use.
  - These devices provide their own interfaces, which ensures reliability and compatibility
- Jini uses a lookup service with which devices and services register.
- When a device plugs in, it goes through an add-in protocol, called discovery and join-in.
  - The device first locates the lookup service (discovery) and then uploads an object that implements all of its services' interfaces

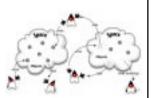


# Jini

- To use a service, a person or a program locates it using the lookup service. The service's object is copied from the lookup service to the requesting device where it will be
- The lookup service acts as an temporary intermediary to connect a client looking for a service with that service.
- Once the connection is made, the lookup service is not involved in any of the resulting interactions between that client and that service.
- Jini also defines a leasing and transaction mechanism to provide resilience in a dynamic networked environment.

# **Javaspaces**

- JavaSpaces is a simple unified mechanism for dynamic communication, coordination, and sharing of objects between Java technology-based network resources like clients and
- It is based on the Linda tuple-space model.



http://java.sun.com/products/javaspaces/

# Comparison of DCOM/CORBA/Java

ORB	Platform Availability	Applicable to	Mechanism	Implementations
COM/DCOM	Originally PC platforms, but Becoming available on other platforms	"PC-centric" distributed systems architecture	APIs to proprietary system	one
CORBA	Platform- independent and interoperability among platforms	General distributed system architecture	Specification of distributed object technology	many
Java/RMI	wherever Java virtual machine (VM) executes	General distributed system architecture and Web-based Intranets	implementation of distributed object technology	various
				SEI ~1997

## **SOAP: The Simple Object Access Protocol**

- SOAP is an XML/HTTP-based protocol for accessing services, objects and servers in a platform-independent manner.
- The current IETF specification: http://search.ietf.org/internet-drafts/draft-box-http-soap-01.txt
- The non-binary XML encoding provides flexibility and platform independence
- The HTTP transport obviates many firewall problems.
- · Offers several basic message oriented protocols, including request-response and fire-and-forget.
- BizTalk builds on SOAP, adding more service oriented features, such as QOS and routing information

## **SOAP: The Simple Object Access Protocol**

An example of a SOAP request-response pair

### A SOAP Request

"urn:schemas-microsoft-com: soap:v1" headers="#ref-0" main="#ref-1"> <headers id="ref-0">

soap:cdl:com.develop.demos.purchase\_b

</linterfaceName>

CustomerID>
CDFE06E0-4DB4-4809-A7CF-4DDA32D5B081

<li

<\_param0>0201379368

<

# The SOAP Response

<SerializedStream SerializationPattern= "urn:schemas-microsoft-com:soap:v1" headers="#ref-0" main="#ref-1"> <headers id="ref-0"> <InterfaceName:

soap:cdl:com.develop.demos.purchase\_boo

InterfaceName> 

<\_param0>0201379368

27

# **Open Knowledge Base** Connectivity

- http://ai.sri.com/~okbc/
- OKBC is to KBs what ODBC is to Databases -- defines a standard API for frame-based KR systems
  - Provides two access protocols (frame oriented operations and a senential tell/ask) and a linear batch language (def-okbc)
  - Supports a client-server model for interaction
  - Provides an object-oriented view of a KRS
  - Supports wide variation in underlying KRS
- · Adopted as KRS interoperation protocol within DARPA High Performance Knowledge Base (HPKB) program
  - OKBC drivers available for Loom, Ontolingua, Ocelot, ATP,
  - JavaKB, TupleKB, ...

    OKBC applications include GKB (SRI), Jot (KSL), Ontolingua (KSL), Riboweb (SMI), Protégé (SMI), Hike (SAIC), ...

### **OKBC Runtime Architecture** · Client-server architecture · Client libraries in Java, C, Lisp OKBC Lib From single source for С consistency App Servers in Java, Lisp Drivers for Loom, Ontolingua, Ocelot, ATP, Snark, Cyc, ... Transparent network access Extensible connection model Allows alternative security, authentication policies App Support for efficient networking Client side caching

# Service Languages

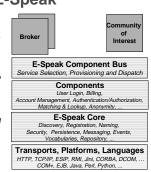
- By service languages we mean a new class of languages designed to facilitate service description, service discovery, and application data exchange.
- Examples include:
  - -toolTalk (DEC circa '96)
  - -e-speak (HP)
  - -BizTalk (Microsoft et. al.)

# **HP E-Speak**

- See Http://e-speak.org/
- Defines a language and protocols at the service layer

- Remote procedure language Enumerators with prefetch

- Initial software components released under GPL
- Services: Broker, Discovery, Mediation, Composition
- Specification: Contracts, Vocabularies, Services
- Security: E-Speak core as a "sandbox", local names,
- XML, Java: queries, vocabularies, messaging



### Microsoft's BizTalk

- See http://biztalk.org/
- BizTalk is an industry initiative started by Microsoft and supported by a wide range of organizations, from technology vendors like SAP and CommerceOne to technology users like Boeing and BP/Amoco.
- BizTalk Framework™ is a set of guidelines for how to publish schemas in XML and how to use XML messages to easily integrate software programs together in order to build rich new solutions.

# Web Languages

- As the web becomes increasingly pervasive and important, it's specialized languages for representing and sharing information are becoming more significant.
- Some key web languages
  - -HTML and web scraping
  - -XML and associated DTDs
  - -RDF and associated standards (e.g., RSS, PICS)
  - -More expressive web languages, such as SHOE and DAMI

## Conclusions

- One size won't fit all
- General purpose vs. specialized languages
- Things will continue to evolve
- Advice: if you are implementing a single application, before you go with an ACL, convince yourself that it's not right for either (1) a database approach or (2) a distributed objects approach

# **Applications**

# Examples of Applications using ACLs

There have been a number of large R&D applications which used ACLs in an integral way.

- -Carrot distributed information retrieval
- -CIIMPLEX Manufacturing planning and scheduling
- -Kimsac Advising on government services
- -Unisys NLA Speech system toolkit
- -UMDL Univ. of Michigan Digital Libraries
- -Infomaster Information integration

# Unisys Natural Language Assistant

- A suite of development tools and runtime components designed to support the creation and execution of spoken language, self-help applications using speech recognition.
- Makes conceptual use of an ACL based on KQML
- NL Mortgage Assistant is one application built with this toolkit which
  - a real time mortgage payment quotation system
  - allows telephone callers to talk through a mortgage quote, providing a conversational dialog with the caller.

# **UMDL**



- UMDL uses an agent architecture that supports the teaming of agents to provide complex services by combining limited individual capabilities.
- UMDL agents speak a dialect of KQML.
- Three classes of agents are used:
  - User Interface Agents (UIAs) accept queries and add them to user profiles
  - Mediators apply user profile to plan and forward to Collection Interface Agents (CIAs)
  - -CIAs provide interface functions to search engines
- http://www.si.umich.edu/UMDL/

### **UMDL**

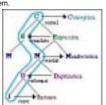
- UMDL treats alternative information services as competing economic activities.
- Agents interact in supplierproducer relationships.
- Agents dynamically connect with each other as opportunities arise.



- •The collections, represented by *collection interface agents*, provide ``raw materials" in this process.
- •Library end users, represented by user interface agents are the consumers of the ``finished goods".
- Mediator agents bridge the gap by bringing to bear knowledge, processing, storage, or other computational resources to improve the expected value of the information.



- The UMDL ontology for bibliographic relations defines a fairly elaborate structure of precisely defined
- Users can explore the CD holdings via a Java applet which accesses an ontology knowledge base describing







# **EECOMS**

- Funder: National Institute of Standards and •IBM Corp Technology / Advanced Technology Prograr • Universities
- Technologies for the Integration of Manufacturing Applications (TIMA)
- ~ \$45M over six years in two ATP projects
- Goal: Plug and Play framework of business objectives and integration-enabling tools allowing a suite of solutions that can be implemented "out-of-the-box" at small and midsized manufacturing and process sites including MES, ERP, Finite Scheduling, and Lucent Technologies Capacity Analysis/Decision Support
- · Objectives: interoperability, configurability, adaptability, extensibility, plug and play.

CIIMPLEX Consortium for Integrated Intelligent
Manufacturing Planning and Execution

Extended Enterprise Coalition for

Integrated Collaborative Manufacturing Systems Participants

University of Maryland Baltimore County
University of North Carolina at
Charlotte

University of Florida

• Berclain USA Ltd.

• Boeing

• QAD Inc

 Ingersoll-Rand Co. -Demand Solutions

-DLoG Remex Inc.

Intercim

• EnvisionIt Software

# **Manufacturing Enterprise** Integration

- · Integration of planning and execution is imperative for agile
  - parts delivery is delayed by the part supplier
  - a preferred customer asks to move ahead a delivery machine breaks down on shop floor
- This involves collaboration among business applications and managers
- Business applications are legacy systems
   not intended to talk to each other (no API, no means of communication)
- developed over long period of time (expensive to change)
  many decision steps are not covered (white space between applications)
- Multi-agent system (MAS) approach
   flexible and dynamic communication among applications
  - plug-and-play

  - interface agents to interact with people
    other agents to fill the white space between business applications

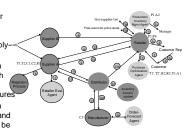
# **Negotiation among agents** in the Supply Chain

### Goals

· Support automated or semi-automated negotiation among applications in a supply chain

Develop an approach that can integrate with existing business practices and procedure

Develop an approach that uses standards and technologies likely to be business community



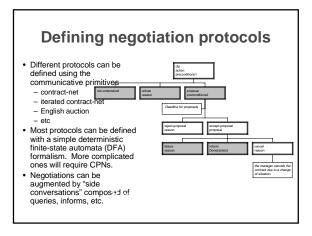
# Specific Approach

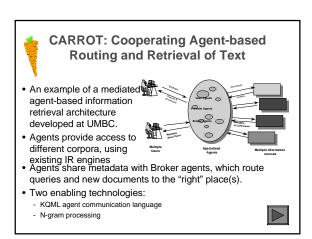
- 1 Use (modified) FIPA ACL primitives for negotiation
- Important contribution is the set of primitives and their semantics
- 2 Use XML, extended with KIF, as the content language
  - KIF-based extensions allow the use of constraints and business
- 3 Introduce the notion of adjustable autonomy into agentbased supply chain negotiation
  - Use of "decision rules" to decide how to respond augmented
  - with "authorization rules" which decide if the action should be reviewed for authorization and by whom.

# **Negotiation primitives**

- · Based on the FIPA ACL with extensions
- · Basic negotiation primitives:
  - cfp: call for proposals
  - propose: propose (or counter-propose) an action
- accept-proposal: accept a proposal
- reject-proposal: reject a proposal (with optional reason)
- · Other ACL primitives useful in negotiation
  - inform, query, request, not\_understood, refuse, ...
  - advertise, subscribe, broker, register, ...
- · Specific negotiation protocols are defined using these
  - -e.g., Iterated-contract-net, English-auction, etc.

### **Examples of negotiation primitives** (propose :to "http://umbc.edu/~finin/self" :from "http://compusa.com/self" :language KIF/XML :from "http://umbc.edu/~finin/self" :language KIF/XML :ontology http://ec.ibm.com/ec42 :content "content :ontology http://ec.ibm.com/ec42 <salesContract> <buyer> "http://umbc.edu/-finin/self" </buyer> cprice unit=usd> ?Price </price> <goods> ... </goods> </salesContract> <constraints> </proposal> :in-reply-to cfp3245a.11.06.99 :protocol bestAndFinal03 :reply-with offer4762579.11.06.736125409 ) </constraints> /proposal>" :protocol bestAndFinal03 reply-with cfp3245a.11.06.99)





# Infomaster

- Stanford's Infomaster is a system which integrates structured information sources, e.g., DBs and KBs
- Information sources send and receive messages in KQML+KIF and describe their features and their semantic content in KIF
- · Currently four subsystems:
  - Gates Information Network -- information about the Stanford CS department and the Gates building.
  - Stanford Information Network -- information about Stanford University in general.
  - Internet Rental System -- information about Bay Area rentals
  - Internet Exchange -- information about used goods
- http://infomaster.stanford.edu/



### 

Service Access for Citizens

- KIMSAC Kiosk-based Integrated Multimedia
- ESPRIT project involving a set of European companies, university groups, and government agencies
- Personal Service Assistant (PSA) operates on behalf of a user in an analogous manner to a human personal secretary.
- KQML used to coordinate the different components.

# **Current Issues and Future Trends**

- Conversational policies
- Integration into mainstream software environments
- · ACLs and the web

# **Conversations**

- Conversations define allowed/useful/desirable sequences of messages for particular tasks and indicate where/how messages "fit" in exchanges.
- Desiderata:
  - Allow more intuitive and convenient method for handling messages in context.
  - Through conversation composition, scale to varying levels of granularity.
  - Provide conversation management independent of agent implementation.
  - Facilitate communication through conversation sharing.

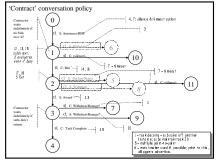
# Addressing the shortcomings of the semantics with conversations

- Both KQML and FIPA ACL include specifications for conversations (or conversation protocols)
- Conversations are not part of the semantic definition of the ACL
- Conversations shift the focus to an agent's observable behavior
- Programmers might find conversations more useful than formal semantics
- The meaning of primitives is often context/situation dependant and conversations can accommodate context

# The Role of Conversation Policies

- Modern ACLs are powerful enough to:
  - Encompass several different ways to achieve the same goal
  - Achieve several different goals with the same message
- If there was just one way to achieve any goal, CPs would not be needed.
- Conversation Policies define conventional ways to constrain the expressive power of an ACL
  - Reduce the depth of modeling of other agents (and v.v.); and publicly expose the agent's goals.
  - Reduce uncertainty about the next conversational move
- What kind of constraints have we developed?

### **All-in-one Conversation Policies**



Formalisms are out of control!

# Issues with All-in-one Conversation Policies

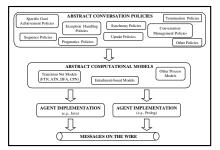
- Formalisms are out of control
- Too much is left implicit
  - Designers don't make clear the assumptions (= policies) they use when creating the models
  - Example: what general principle governs conversation turn-taking?
- Difficult to compose or compare with other formalisms
- Verification: what properties and how to choose??

This is the wrong kind of abstraction for conversation policies!

# Conversation Policies Also Regulate Other Features of Agent Communication

- · Conversation management assumptions
  - Exception handling
  - Initiation, termination, interruption
  - Concurrency and turn-taking
  - Clarification, repair, insertion sequences
- Uptake acknowledgment assumptions
- Pragmatic principles
  - Preferences on semantically equivalent messages
- Task-specific sequences with guaranteed properties
  - Fairness

# A Model of Agent Communication



Parallel with computer mathematics

# Conversation Policy Definitional Questions

- What is a conversation policy?
  - A set of abstract, public, fine-grained constraints on a computational model
  - Policies express properties a computational model must have
- What properties should be captured by CPs?
  - Traditional conversation state sequencing
  - Sequencing/Concurrency, Timing, Exceptions, Pragmatics, Conversation Management, Liveness, etc...
- Are there interesting groupings of CPs?
  - Different clusters define different properties
  - CPs are inherently compositional because they combine to induce a model

# Conversation Policy Requirements

- Separate public policies from private mechanisms
- Verification ⇒ the formal linkage between models and policies
- · Apply across communications process models
  - A DFA and a CPN can implement the same policies
- Facilitate the expression of model properties
  - Include "conversation management" properties and other non-traditional types of ACL usage constraint

Fine-grained public policies which define computational models are a better way to think of conversation policies

# Agents in Practice

# **Agents in Practice**

- If agents are going to matter, they must be easily integrated into standard computing environments.
- This includes:
  - Integrated into standard programming languages
  - Able to interact with standard services (e.g. LDAP servers)
  - Easily integrated into applications that matter (e.g., SAP, MS Office apps, etc.)
  - Able to work well on the web, in web browsers and web servers

# Using XML to describe ACL messages

- Both KQML and FIPA ACL are using a LISP-like syntax to describe properly-formed ACL messages
- ACL messages have "deep" semantics (KR-like) than account for the Communicative Act, the Sender and the Receiver
- The deep semantics, in the case of FIPA ACL are described in SL
- A ACL message as a syntactic object has parameters that are not accounted for in the semantics (language, ontology, in-reply-to, etc.)

# Using XML to describe ACL messages (continued)

- Syntactically, ACL messages introduce pragmatic elements and a particular syntax useful for parsing and routing.
- The syntactic form (e.g., LISP-like) need not be unique.
- Syntactically, ACL messages can be thought as having an "abstract syntax".
- The abstract syntax "allows" for multiple syntactic representations or encodings
- Examples of encodings are: Lisp-like balanced parenthesis list, XML or even a Java structure

# An example

### (inform

- :sender jklabrou
- :receiver finin
- :content

(CPU libretto50 pentium)

- :ontology laptop
- :language kif)

# CDCT\*VPF figu\_set SYSTEM "figu\_set.dist"> consistings\* co

# A DTD for FIPA ACL messages

<?xml version="pre-1.0" encoding="US-ASCII"?>

<!ENTITY % messagetp "accept-proposal | agree | cancel |cfp |confirm | disconfirm | failure | inform | inform-if | inform-ref | not-understood | propose | query-if | query-ref | refuse | reject-proposal | request | request-when | request-whenever | subscribe'>

<!ELEMENT message (messagetype, messageparameter\* )> <!ELEMENT messagetype (%messagetp;)>

<!ELEMENT messageparameter (sender | receiver | content | reply-with | reply-by| in-reply-to | envelope | language | ontology | protocol | conversation-id)>

<!ELEMENT sender (agentname)> <!ATTLIST sender link CDATA #REQUIRED >

<!ELEMENT receiver (agentname)> <!ATTLIST receiver link CDATA #REQUIRED >

# A DTD for FIPA ACL messages (continued)

<!ELEMENT content (#PCDATA)> <!ATTLIST content link CDATA #REQUIRED >

<!ELEMENT reply-with (#PCDATA)> <!ELEMENT reply-by (#PCDATA)> <!ELEMENT in-reply-to (#PCDATA)> <!ATTLIST in-reply-to link CDATA #REQUIRED >

<!ELEMENT envelope (#PCDATA)> <!ELEMENT language (#PCDATA)> <!ATTLIST language link CDATA #REQUIRED >

<!ELEMENT ontology (#PCDATA)> <!ATTLIST ontology link CDATA #REQUIRED >

<!ELEMENT protocol (#PCDATA)> <!ATTLIST protocol link CDATA #REQUIRED >

<!ELEMENT conversation-id (#PCDATA)>

<!ELEMENT agentname (#PCDATA)>

# Comments on the XMLencoding of ACL messages

- The content itself of the ACL message could have been encoded in XML
- The "deep semantics" of the ACL message are taken to be the same as before ("canonical" syntactic encoding)
- The XML-encoding enhances the canonical syntactic encoding:
  - it contains parsing information
  - parameter values are not strings but links
- The XML-encoding is not equivalent to the canonical syntactic encoding

### Advantages of XML-encoding ACL messages

- Parsing ACL messages is a big overhead of agent development.
- The XML encoding is easier to develop parsers for: - one can use off-the-shelf XML parsers
- a modified DTD does not mean re-writing the parser
- · ACL messages are more WWW-friendly
- easier integration with web-based technologies
- potential for taking advantages of WWW-solutions to outstanding ACL issues (e.g., security)
- ACL messages introduce a pragmatics layer that is unaccounted at the
- Using XML, helps better address these pragmatic aspects through the use of links. Links point to additional information.
  - -links can assist with ontological problems (defining and sharing ontologies)
  - links can point to agent capability and identity information, protocols, even semantics.

# XML-encoding and FIPA ACL specification

- FIPA has considered (in the abstract) the idea of an abstract syntax.
- XML-encoded ACL messages inherit the deep semantics of ACL messages.
- FIPA addresses the pragmatic aspects of ACL messages in non-ACL specifications.
- XML-encoding of ACL messages directly addresses some of the pragmatic elements.
- The presence of links modifies he meaning of the abstract syntax

# **Beyond XML: RDF**

- RDF (Resource Description Framework) is a W3C metadata standard build on top of XML (http://www.w3.org/RDF/)
- RDF data consists of nodes and attached attribute/value pairs, providing the expressive power of semantic networks
- Nodes can be any web resources (pages, servers, basically anything for which you can give a URI) including other RDF expressions.
   Attributes are named properties of the nodes, and their values are either
- atomic (e.g., strings, numbers) or other resources or metadata instances.
- · Other standards are built on top of RDF, including:
  - P3P: Platform for Privacy Preference for the exchange of privacy practices and preferences among Web sites, agents and users.
  - PICS: an infrastructure for associating metadata labels with Internet content



# **Beyond RDF: SHOE and DAML**

- RDF's expressive power is quite limited, roughly corresponding to that of semantic networks.
- SHOE is an HTML-based knowledge representation language developed by Jim Hendler et al at the University of Maryland (http://www.cs.umd.edu/projects/plus/SHOE/)
- It provides
  - an XML compliant way of encoding horn clauses and embedding them in web pages
  - a namespace for shared ontologies defined on other web
- Similar examples include Interlingua (Grosof et. al.) and XML encodings of KIF.
- DAML (Darpa Agent Markup Language) will be the next iteration of these ideas.

## Conclusions

- XML documents, by themselves do not have
- XML can help define domain-specific languages for describing particular domain
- A DTD is suggested for describing the domain of ACL messages.
- XML-encoded ACL messages do not alter the semantics of ACL messages but they modify the pragmatic aspects of ACL messages
- XML-encoded ACL messages provide certain advantages over the canonical encoding: -parsing, WWW-friendliness, links

# Conclusions

# Some key ideas

- Software agents offer a new paradigm for very large scale distributed heterogeneous applications.
- The paradigm focuses on the interactions of autonomous, cooperating processes which can adapt to humans and other agents.
- Agent Communication Languages are a key enabling technology
  - Mobility is an orthogonal characteristic which many, but not all, consider central.
  - Intelligence is always a desirable characteristic but is not strictly required by the paradigm.
- The paradigm is still forming and ACLs will continue to evolve

# **Agent Communication**

- Agent-agent communication is a key to realizing the potential of the agent paradigm.
- Since interoperability is a defining characteristic of agents, standards are important!
- Candidates for standardization include
  - Agent architecture
  - Agent communication language
  - Agent interaction protocols
  - Agent knowledge
- Agent programming languages
- Standards will most develop through natural selection, "nature red in tooth and claw"

# **Agent Methodology**

The KSE offers a four-part methodology for for developing complex agent-based systems:

- Collect/construct necessary ontologies
  - Use standard, published ontologies if possible
  - Develop (and publish) new components as needed
  - •Use common tools, e.g. Ontolingua, GFP, ...
- Choose common representation language(s)
   e.g., SQL or KBMS with KIF is a recommended default
- Use an ACL like KQML as communication language
- Use an ACL like KQML as communication language
   extend with new performatives and protocols as needed
- Identify and define new higher-level protocols
  - e.g., for negotiation, purchasing, cataloging, etc.

# **What's Needed Tomorrow**

· Further develop semantics of ACLs

Common content languages and ontologies A language for describing agent actions, beliefs, intentions, etc.

Agent ontologies

Sharable ontologies for agent properties, behavior, etc

· Better handle on metadata

Abstractable and applicable to many content languages

Declarative and learnable protocols
 Languages for defining higher-level protocols based on more primitive ones

· Practical agent knowledge sharing

"Social" mechanisms for distributing information and knowledge Viewing knowledge sharing as mobile declarative code?

• Frameworks for controlling collections of agents

E.g., artificial markets, natural selection, etc.

### For More Information

- General information on software agents
  - -http://agents.umbc.edu/
- The FIPA home
  - http://www.fipa.org/
- Information on KQML, KIF, ontologies
  - -http://agents.umbc.edu/kqml
  - http://agents.cs.umbc.edu/kif
  - http://agents.umbc.edu/ontology/
- Information in Agent Communication Languages
  - -http://agents.umbc.edu/acl/

# **Presenters**

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Dr. Yannis Labrou is a Visiting Assistant Professor at the Computer Science and Electrical Engineering Department, University of Maryland, Baltimore County (UMBC) and at the Institute for Global Electronic Commerce (IGEC) at UMBC. He holds a PhD in Computer Science from UMBC (1996) and a Diploma in Physics from the University of Athens, Greece. Dr. Labrou's research focuses on software agents, an area in which he has been actively involved for the past 8 years and Electronic Commerce. Dr. Labrou is a founding member of the FIPA Academy and has been an active participant in the development of the FIPA specifications for software agents standards. He has served on a number of conference organizing committees, program committees, and panels, and has delivered invited tutorials and talks to conferences, research labs and universities. He is the author of more than 30 publications in research journals, books, and conferences. Prior to joining UMBC, Dr. Labrou worked as an intern at the Intelligent Network Technology group of the I.B.M. T.J. Watson Research Center.

# Tim Finin

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Dr. Timothy Finin is a Professor in the department of Computer Science and Electrical Engineering and director of the Institute for Global Electronic Commerce at the University of Maryland Baltimore County (UMBC). He has over 25 years of experience in the applications of Al to information systems, intelligent interfaces and robotics and is currently working on the theory and applications of intelligent software agents. He holds degrees from MIT and the University of Illinois and has held positions at Unisys, Lockheed-Martin, the University of Pennsylvania, and the MIT Al Laboratory. Finin is the author of over one hundred refereed publications and has received research grants and contracts from a variety of sources. He has been the past program chair or general chair of several major conferences, including the IEEE Conference on Artificial Intelligence for Applications, The ACM Conference on Information and Knowledge Management, and the ACM Autonomous Agents conference. He is a former AAAI councilor and is currently serving as AAAI's representative on the board of directors of the Computing Research Association.